



**Job Title:** Technical Manager

**Location:** Birmingham

## Role Overview

*The purpose of your role is to provide high-level technical estimating, pre-sales and project support to the Regional Business Managers and Project Delivery Teams, covering both domestic and international client requirements.*

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## Key Responsibilities

- > Provide consultancy/design and build services from brief through to detailed cost advice
- > Provide efficient, timely responsive communication to our clients and proAV internal departments
- > Ongoing liaison with the proAV appointed Project Manager and Business/Financial Manager regarding design changes and cost advice
- > Bi-monthly reporting via CRM identifying workload and time allocation
- > Working in association with the Egham based design and estimating team
- > Assist in the standardisation of design and products
- > Form part of the proAV bid team at client interview as necessary
- > To provide a pre-construction role involving site and office-based coordination with the client team and key interfaces to establish detailed working drawings in order to handover to the appointed proAV® project manager for implementation

## Desirable Skills

- > Working knowledge of current AV systems, associated IT elements and their installation (including AMX, Crestron, Extron, audio DSP, Video conferencing, etc.
- > Technical knowledge of AV equipment, design concepts and solutions including IT and networks
- > Understanding of client needs, room environments and use

## Additional Skills

- > Excellent organisational skills
- > Excellent customer service skills with a friendly and helpful approach
- > Administration skills including typing and reporting using Office applications
- > The ability to deliver under pressure with minimum supervision
- > To communicate effectively with people at all levels
- > A positive and enthusiastic approach to delivering the role
- > Experience of meeting targets and deadlines and working under pressure

## Further Details

**Salary:** Dependant on experience  
**Reporting to:** Regional Director  
**Department:** AV: Technical Management  
**Hours:** Full-time, 40-hours a week

## Contact

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Human Resources

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